



# North Petherton Town Council

[www.nptc.info](http://www.nptc.info)

## Accessibility statement for: <https://nptc.info>

This website is for residents and visitors to North Petherton to provide up to date information regarding activities in the community. This includes Town Council activities, forthcoming events and information relating to the community.

This accessibility statement applies to: North Petherton Town Council

This website is run by North Petherton Town Council who want as many people as possible to be able to use this website.

For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voiceover)

The website text is as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website are not fully accessible:

- Some PDF documents are not fully accessible to screen reader software
- There is a limit to how far you can magnify the map on our 'contact us' page

### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please email the Clerk at: [townclerk@nptc.info](mailto:townclerk@nptc.info).

Your request will be considered, and a reply will be given within fourteen days.

If you cannot view the map on our home page, please email the Clerk at: [townclerk@nptc.info](mailto:townclerk@nptc.info) for directions.

## **Reporting accessibility problems with this website:**

North Petherton Town Council strive to improve the accessibility of this website. If you find any problems not listed on this page or think it is not meeting accessibility requirements, contact the Clerk to the Council by email: [townclerk@nptc.info](mailto:townclerk@nptc.info)

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person:

Contact by phone is only possible by contacting the Clerk to the Council. Please use the contact details shown on the council page of the website.

Visiting in person may be possible by prior arrangement via the Clerk.

Technical information about this website's accessibility:

North Petherton Town Council is committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This website is not yet compliant with the [Web Content Accessibility Guidelines version 2.1 AA](#) standard. This is something we are addressing as soon as possible.

## **Content that's not within the scope of the accessibility regulations**

- *PDFs and other documents*

Any new PDFs or Word documents we publish will meet accessibility standards.

Some of our PDFs and Word documents are essential to providing our services, for example we have PDFs with information on how users can access our services, and forms published as Word documents.

- Live video
- We do not plan to have live video streams. If at a later stage, there are live video streams we do not plan to add captions because live video is exempt for meeting the accessibility regulations.

## **Preparation of this accessibility statement:**

This statement was prepared on 24<sup>th</sup> May 2021 by Sally Ferguson

(Assistant Town Clerk to North Petherton Town Council)